

DATAZONE

WEBSITE TERMS OF USE

These Terms govern the public Datazone website. Approved access to Premium+ is governed separately by the Premium+ Access Terms.

1. ABOUT THESE TERMS

- 1.1. These Terms govern access to and use of the Datazone website at www.datazone.co.za (the Website). The Website is operated by Datazone (Pty) Ltd, registration number 2026/108479/07, with its principal place of business at 63 Protea Road, Claremont, Cape Town, Western Cape, 7708 (Datazone, we, us or our).
- 1.2. By accessing or using the Website, you agree to these Terms. If you do not agree, you must stop using the Website. If you use the Website on behalf of an organisation, you confirm that you are authorised to do so.

2. PUBLIC WEBSITE AND PREMIUM PLUS

- 2.1. The public Website provides information about Datazone, its work, publications and market-intelligence offering. Market Access and Premium+ are controlled services. Submitting an access request does not create a right to access, and we may approve or decline a request in our reasonable discretion.
- 2.2. If access is approved, use of Premium+ is also governed by the Premium+ Access Terms accepted by the approved user. If there is a conflict concerning Premium+, the Premium+ Access Terms prevail.

3. INFORMATION ONLY AND NO PROFESSIONAL ADVICE

- 3.1. Content on the Website is provided for general information and market-awareness purposes only. It is not property, investment, financial, legal, tax, valuation, brokerage or other professional advice; it is not a recommendation, warranty, offer or invitation to transact; and it must not be used as the sole basis for any investment, development, lending, valuation, leasing or other decision.
- 3.2. You remain responsible for your own investigation, professional advice and decisions, having regard to the particular property, transaction, market, timing and risk profile.

4. DATA SCOPE AND LIMITATIONS

- 4.1. Market measures may be derived from commercial property listings and other sources within Datazone's governed observational universe. They describe the records observed and processed by Datazone for the stated period and scope; they do not represent a census of the whole South African commercial property market.
- 4.2. Availability, coverage, classification, source quality and reporting behaviour may differ by period, sector and geography. Asking values are not achieved transaction values. Listings may be added, changed, withdrawn, duplicated, corrected or restated at source. Datazone may apply validation, de-duplication, classification, standardisation, grossing and disclosure controls and may revise a published measure when source data or methodology changes.
- 4.3. Any date, observation period, geography, sector, sample, coverage measure, methodology note or provisional/illustrative label shown with content forms part of that content and must be considered with it.

5. AUTHORED COMMENTARY AND THIRD-PARTY INDICATORS

- 5.1. Commentary, including the Property Clock and attributed publications, is the author's interpretation as at the stated publication date. It may draw on Datazone data as one input among several and may include judgment, assumptions and external indicators. Attribution identifies the author; it does not convert the commentary into advice or guarantee an outcome.
- 5.2. Third-party indicators and material remain subject to their owners' rights and terms. References or links do not imply endorsement by Datazone or the third party. Datazone is not responsible for third-party websites or for changes to third-party content.

6. ACCEPTABLE USE

You may view the public Website for lawful internal informational purposes. You must not: interfere with security or operation; introduce malicious code; attempt unauthorised access; scrape, crawl, harvest or use automated means to extract content except to the extent that applicable law does not permit the restriction; misrepresent Datazone content or remove notices; use the Website to infringe rights or break the law; or use content to train, develop, test or validate an artificial-intelligence or machine-learning system without our prior written permission.

7. INTELLECTUAL PROPERTY

- 7.1. Unless stated otherwise, the Website and its selection, arrangement, design, software, databases, methodologies, taxonomies, graphics, reports, commentary and other content are owned by or licensed to Datazone and are protected by applicable intellectual-property laws.

- 7.2. Datazone, Premium+ and related names and logos are proprietary marks of their respective owners. No right is granted except the limited permission in clause 6. You may not reproduce, publish, distribute, sell, license, adapt, create derivative works from or commercially exploit Website content without prior written permission from the relevant rights holder.
- 7.3. Where a publication identifies an individual author or a data source, that attribution must be retained with any use Datazone expressly permits.

8. AVAILABILITY AND CHANGES

We may change, suspend or discontinue any part of the public Website, its content or functionality. We do not promise uninterrupted, error-free or secure availability. We may update these Terms by publishing the revised version and its effective date. Changes do not retrospectively alter rights already accrued.

9. DISCLAIMERS AND LIABILITY

- 9.1. To the maximum extent permitted by law, the Website and its content are provided as available and without warranties, whether express or implied, regarding accuracy, completeness, timeliness, fitness for a particular purpose, non-infringement, availability or results. Nothing in these Terms excludes a warranty or liability that cannot lawfully be excluded.
- 9.2. Subject to applicable law, Datazone and its directors, employees, contractors and contributors will not be liable for indirect, consequential, special or punitive loss, loss of profit, revenue, opportunity, goodwill or data, or loss arising from a decision made in reliance on Website content. This limitation does not apply to liability that cannot lawfully be limited, including liability arising from gross negligence where the law prohibits its exclusion.

10. PRIVACY AND COMMUNICATION

We process personal information as described in our Privacy Notice. A request for Market Access is an application only. Operational communications necessary to administer a request or account are not marketing. Any optional electronic marketing will be dealt with separately and may be declined or unsubscribed from without affecting an access request.

11. GOVERNING LAW

These Terms are governed by the laws of the Republic of South Africa. The South African courts have jurisdiction, subject to any mandatory right or forum available under applicable law.

12. CONTACT INFORMATION

Questions about these Terms may be sent to insights@datazone.co.za. Our telephone number is 021 001 3310 Notices to Datazone may be delivered to 63 Protea Road, Claremont, Cape Town, Western Cape, 7708.